

What is abuse, neglect, and exploitation?

ABUSE

- Intentionally inflicting physical pain, injury, bodily harm or mental anguish.
- Intentionally depriving a person of goods, services, care or social access.
- Intentionally intimidating, causing undue fear, or humiliating a person..
- Sexual contact where the person does not or cannot give consent and any sexual assault or sexual activity within a facility.

NEGLECT

- Failure of a caregiver to provide for the basic care needs (clothing, food, shelter, supervision) of an incapacitated person.
- Housing in a physical environment so hazardous that it poses a threat to the health or safety of a person.
- Inability by an adult to provide for their own basic care, protect themselves from harm, or to manage finances.
- Failure to obtain vital medical or mental health care, or to follow medical directives, including the proper use of medication.

EXPLOITATION

- The illegal, improper, or unauthorized use of a person's funds, property, or resources for another's profit, advantage or benefit, without the person's consent or where their ability to give consent is in question.

APS has offices in your community

Alamogordo
2000 Juniper
88310

Albuquerque
8500 Menaul Blvd. NE
87112

Artesia
108 N. 16th St.
88210

Carlsbad
3604 San Jose Blvd.
88220

Clovis
3316 N. Main St.
88101

Deming
918 E. Pear St.
88031

Espanola
912 N. Railroad Ave.
87532

Farmington
600 W. Arrington St.
87301

Gallup
3006 E. Highway 66
87301

Grants
900 Mt. Taylor Ave.
87020

Hobbs
2120 N. Alto Dr.
88240

Las Cruces
655 Utah Ave. Suite B
88001

Las Vegas
2522 Ridge Runner Rd.
87701

Los Lunas
750 Morris Rd.
87031

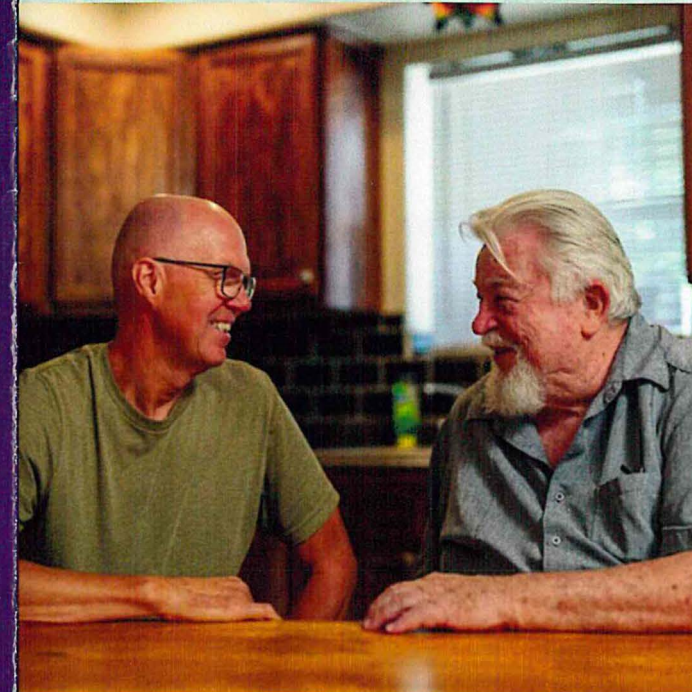
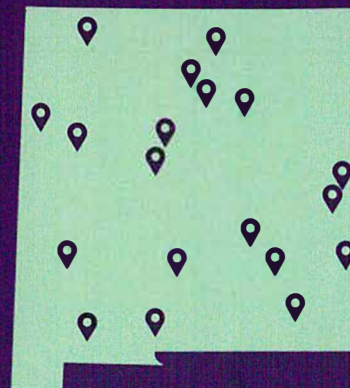
Portales
1100 Community Way
88130

Roswell
1 Sunset Plaza Ct.
88203

Santa Fe
2550 Cerrillos Rd.
87505

Silver City
3082 32nd St. Bypass
Suite B
88061

Taos
1308 Gursdorf Rd.
87571



ADULT PROTECTIVE SERVICES

INFORM | EDUCATE | EMPOWER

Common signs of abuse, neglect or exploitation

- Bruises, burns, scratches, wounds or fractures without logical explanation
- Unusual behaviors, disorientation, forgetfulness, or other signs of dementia
- Poor hygiene or personal care
- Hazardous, unsafe or unsanitary living conditions or lack of utilities
- Evidence of social isolation, verbal or emotional abuse, or intimidation
- Changes in spending habits, bank accounts, wills or property ownership without logical explanation
- The adult often seems hungry, thirsty, malnourished or dehydrated.
- The adult seems very anxious, scared, sad or depressed for no clear reason.
- The adult reacts with fear to a caregiver or is reluctant to go home.
- The adult reports they have been mistreated, harmed or exploited.

TO REPORT

If you suspect that a vulnerable adult is being abused, neglected, or exploited in New Mexico, you can report it by calling the APS Statewide Intake toll-free at 866-654-3219 or visit aging.nm.gov.

What is Adult Protective Services?

Adult Protective Services (APS) in New Mexico is a division of the Aging and Long-Term Services Department, mandated by state law to investigate alleged abuse, neglect, and exploitation for adults aged 18 and older who are unable to safeguard themselves.

CORE RESPONSIBILITIES



Investigations:

APS investigates reports of suspected self-neglect, abuse, neglect, or exploitation of vulnerable adults.



Protective Services:

When necessary, APS provides protective services to ensure the safety and well-being of at-risk adults. APS utilizes the least restrictive means as possible



Adult Abuse Prevention:

APS works to prevent elder abuse, which can include physical, emotional, and financial exploitation.

You can help prevent abuse!

- Each year in New Mexico, thousands of disabled adults & elders suffer abuse, neglect or exploitation.
- Disabled adults are 5x more likely to live with unreported maltreatment.
- Many more live with risks to their health & safety because they cannot manage their own care & have no assistance.

Scan this QR code to submit a report via our online web intake form

